

[Voisin Hunter Limited – Your Contact Details](#)

Caroline Fernandes, Luca Celiberti and Charlie Barratt are your primary contacts. Please see who manages your estate below: -

Caroline Fernandes: Berry House, Clos Lempriere, Grands Vaux Court, Jardin de Haut, John Le Fondre Court, Troy Court, Vale Court, Leonard Norman Close, 6/7 St. Saviours Crescent, Westview.

Luca Celiberti: David Moon House, Landscape Grove.

Charlie Barratt: Perquage Court.

If your property manager is not available when you call, please feel free to leave a message with another colleague. If you wish to speak with your Property Manager regarding a specific matter please do make an appointment before calling into the office as we cannot guarantee that your Property Manager will be available.

Voisin-Hunter Ltd's offices are situated at 31-33 New Street, St Helier. Office opening hours are Monday–Friday 8.00a.m. - 5.00p.m. Contact telephone number: 507777 / email: pm@voisinhunter.com.

[Emergency Numbers](#)

If you have a maintenance emergency out of office hours you should telephone 507777 where you will be given a mobile number to call. *Please do not contact contractors direct as you may be liable for the invoice.*

[E mail Address](#)

Voisin-Hunter Ltd are updating their records. If you have an email address please could you let them know by contacting: pm@voisinhunter.com

[Smoke Alarms](#)

Tenants are reminded that they are responsible for installing their own battery-operated smoke alarms to

the property and to test every six months to ensure they are in working order. For some of Les Vaux Housing Trust's properties where the smoke alarms are mains connected, it remains the tenant's responsibility to check these are in working order and if not to contact the office in order that we can arrange for an electrician to attend.

[Contents Insurance](#)

We wish to remind all tenants to please make sure they have sufficient contents insurance cover in place. We would also advise tenants to be mindful of any excess you might have to pay when selecting your insurance policy. Whilst Les Vaux Housing Trust as your Landlord insures the building, this does not cover your contents, including carpets.

[Neighbour Disputes](#)

Naturally we hope that all tenants want to live in peace alongside their neighbours, however we know that disputes between neighbours do happen from time to time. We have included some tips below on being a good neighbour. Some of the tips may sound obvious, but if followed, can result in significant reduction in incidences of neighbour disputes.

[Helpful 😊](#)

- Keeping TV's and music noise to a reasonable level, especially when windows or doors are left open, or if it is late at night.
- Placing TV's and music systems away from shared walls and avoiding direct contact with the floor by placing equipment on a table or shelf.
- Warning neighbours if you are having an infrequent party and maybe consider inviting them too.
- Asking your children not to play in other people's gardens or play ball games near cars and windows
- Putting rubbish out on the morning of collection to avoid damage by seagulls etc.

Not helpful 😞

- Playing TV's and music systems too loudly or late at night.
- Doing vacuuming, using washing machines or doing DIY late at night.
- Letting dogs bark continuously or leaving them alone in the house all day. Letting dogs mess in gardens and on the pavements.
- Parking your car in someone else's space or gateway.
- Leaving shoes/boots outside front doors where other have to walk past. This is a safety hazard and does not look nice.
- Banging car doors, revving up or playing car radios in the street late at night.
- Leaving rubbish outside the house on days when it is not bin day and leaving bins at the front of your property all week.
- Fly Tipping – this has become an increasing issue for tenants and a cost to the Trust to dispose of. Please contact your Property Manger if you have large household items you wish to dispose of and they will provide you with guidance.
- Smoking outside neighbours windows, especially during the Summer months when windows are left open the smell of smoke enters flats which is upsetting especially for non smokers and children.

If you are having problems with a neighbour and/or wish to resolve a dispute please feel free to contact us for further advice, alternatively you can download our 'Managing Disputes with Neighbours' leaflet from the download section at:

www.lesvauxhousingtrust.org.je

[Schedule of the Trustee Estate Visits](#)

9:30am	Meet at Landscape Grove, Mont Cochon
10:00am	Perquage Court, Rue du Moulin des Tesson, St Lawrence
10:30am	Westview, Rue des Cosnets, St Ouen
10:50am	Jardin de Haut, Rue de la Vallee, St Mary
11:10am	La Mabonnerie / Mourant Lodge, Trinity
11:30am	12 Clos de la Ville, Queens Road, St Helier
11:40am	Vale Court, Trinity Road, St Helier
11:50am	Troy Court / Grands Vaux, Grands Vaux, St Saviour
12:15pm	6/7 St Saviours Crescent, St Saviours Road, St Saviour
12:30pm	Dun Na Ri, 95 St Saviour's Road
12:50pm	Leonard Norman Close, Belvedere Hill, St Saviour
1:15pm	Clos Lempriere, Rue des Maupertuis, St Clement
1:40pm	Voisin- Hunter's offices for sandwich lunch
2:15pm	John Le Fondre Court, Victoria Road, St Helier
2:25pm	Berry House, Val Plaisant, St Helier
2:35pm	David Moon House, Devonshire Place, St Helier

Troy Court Re-Development Ahead of plan and going well!



Troy Court "Topping Out Ceremony" Chief Minister Senator John le Fondre & Trustee adds the finishing touches.

Estate Inspections

Inspections of all Les Vaux Housing Trust's estates are carried out on a regular basis by our Managing Agents. Tenants can contact Voisin-Hunter Ltd if they would like to meet on site to discuss any issues/suggestions or queries you may have.

Rent Arrears

Whilst we understand that everyone's financial circumstances can change, paying your rent to ensure that your home is not at risk is most important and the first thing that should be paid. Please do not just stop paying your rent. If you are having difficulties, please either contact Citizens Advice Bureau or call Voisin-Hunter Ltd to seek further assistance or guidance.

Paying Rent

Tenants can now pay via debit card either by phone, in person at our office or on our web site www.voisinhunter.com

As you are all aware, Les Vaux Housing Trust new bank account number is: **27523993**. Please ensure your rent is paid on 1st of each month.

This newsletter has been prepared and distributed by Voisin-Hunter Ltd on behalf of Les Vaux Housing Trust. If you have any items you wish to be included in the next newsletter, please telephone 507777.